



<b>Class Activity:</b>										
<b>Student Name:</b>										<b>25</b>
<b>Student Number:</b>	<b>D</b>	<b>H</b>	<b>M</b>							

Jack is the appointed Human Resource Manager for a new luxurious holiday resort in Cape Town. The entire staff compliment is new, and a cohesive culture has not been established. The management team of the hotel is well aware that training and development is a crucial first step for all staff members, but Jack also wants to incorporate a 'mentoring program' as soon as possible.

1. Justify whether you believe a formal or informal mentoring program (4) would be best suited for the resort?
2. Suggest two advantages for the 'organization, protégé and mentors' (6) that Jack should use to convince the GM that a mentoring program would be beneficial overall. Please justify your reasoning.
3. Argue which three factors of a successful mentoring program' would be (9) most relevant to focus for the resort. Please justify your reasoning.
4. Highlight the top three qualities needed by both mentors and protégés (6) to ensure a successful mentoring program for the resort. Please justify your reasoning.

<b>Submission date</b>	
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