



Class Activity:	HRM Class Activity – Topic 2										
Student Name:											20
Student Number:	D	H	M								

Read the scenario below and answer the questions to follow:

Kay is the Human Resource manager for a busy leisure hotel. The hotel has been severely affected by Covid19 and some employees were retrenched. The current morale amongst workers is negative as staff members feel uncertain about their futures. The hotel also changed owners recently and with that a significant amount of changes occurred. These left employees feeling unsure of what is required of them.

1. Suggest the five (5) most important roles and functions required of Kay (10) to address the current needs of the team. Please motivate your reasoning.
2. Argue the five most important characteristic traits required of a (10) successful HR manager.

Submission date	20/04/2021
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