



Assignment: Module 8: Hospitality Health & Safety										
Student Name & Nr:	D	H	M							

Brief:

This assignment is based on the Novel Coronavirus and its purpose is to determine the various hygiene and safety measures a hotel can implement to prevent the transmission of the virus among guests and employees.

Theoretic content from Module 8.1 Hygiene as well as Module 8.2 Safety & Security will prove invaluable in meeting the requirements to complete the assignment.

SECTION ONE

In this section of the assignment, you will assume the role of 'Health & Safety Officer' at Majeka House Hotel and Spa. You are required to provide information on the global pandemic known as the Coronavirus Disease (COVID-19), to the staff members working in the Housekeeping department of the establishment.

You will need to conduct sound research on the disease. Your research sources must include information published by the World Health Organisation (WHO) and the South African Government. Additional sources may be used provided they are not unofficial statements or articles.

Attach all statements or articles referred to, as appendices. Do not place image of the article/s within the body of the assignment.

SECTION TWO

This section of the assignment requires you to issue an official statement to the staff members on the actions the hotel will take in the Housekeeping department to prevent the transmission of the virus.

Please ensure that you write this section in the 'third person'.

You are to make use of your module readers for 5.3 Housekeeping, 8.1 Hygiene as well as 8.2 Safety & Security to implement various preventative measures across the departments. Additional sources **MUST** be used to substantiate the reason for the implementation of the extra hygiene and safety measures.

Marks will be awarded for your ability to gather and analyse data and to formulate the information into an academic report.



Structure:

Assignments must be formatted according to the IHT Assignment template using the following structure.

Marks will be awarded for the structuring, formatting and technical care of your assignment.

Front Matter

- 1.1 Cover page with Declaration
- 1.2 Executive Summary
- 1.3 Table of Contents

Body Matter

- 2.1 Introduction
- 2.2 Researched Findings
- 2.3-2.4 Implementation and Recommendations
- 2.5 Conclusion

End Matter

- 3.1 Reference list
- 3.2 Appendices

Submission date	Tuesday, 22 June 2021
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Marking Criteria:

The following criteria will be used to mark your assignment, acting as a good guideline for setting up your assignment.

Content**2.2 Researched Findings (25)**

Sound research is to be conducted on the global pandemic known as the Coronavirus Disease (COVID-19), to provide information to the staff members working in the various departments of the establishment.

Information used must be published by the World Health Organisation (WHO) and the South African Government and relate to the following:

- Definition of COVID-19
- Origin of the virus
- Symptoms of the disease
- Effect of the disease on infected person/s
- People who are classified as 'vulnerable'
- Treatment of the disease
- Transmission of the virus
- Preventative measures to slow the transmission of the virus

Additional sources may be used provided they are not unofficial statements or articles. Attach all statements or articles referred to, as appendices.

2.3-2.4 Implementation and Recommendations (55)

Your official statement to the staff members on the actions the hotel will take in the Housekeeping department, must focus on how the hotel plans to prevent the transmission of the virus and must include practical measures which the room attendants can implement.

Make use of your module readers for 8.1 Hygiene as well as 8.2 Safety & Security to recommend various 'preventative measures' which room attendants will need to carry out or be aware of during the execution of their daily duties.

Advise on the reason for the recommended hygienic measures as per the research conducted on slowing the transmission of the virus as well as why safety and security of staff as well as guests must be ensured.

Additional sources and/ or images MUST be used to substantiate the reason for the implementation of the extra hygiene and safety measures.

Total [80]



Structure, Formatting and technical care

1.1	Cover page with Declaration	(5)
1.2	Executive Summary	(15)
1.3	Table of Contents	(10)
2.1	Introduction	(10)
2.2–2.4	Findings and Results	
2.5	Conclusion	(10)
3.1	Reference list	(10)
3.2	Appendices	(5)
4.	Writing Skills and Technical care	(15)
	Total	[80]