



Hospitality Practice I Interview Skills Exercise

Keeping your CV, experience and attributes in mind, draft answers to the following questions:

1. Tell me more about yourself.

2. What are your strong attributes and weak attributes.

3. How did you spend your time during the COVID-19 lockdown.

4. What have you learned about yourself during the COVID-19 pandemic.



5. How do you handle stressful situations. Give me an example of a previous stressful situation and how you handled it.

6. Tell me about a situation where you went out of your way for a guest/customer.

7. How do you handle conflict situations. Give me an example of a previous conflict situation and how you managed it.

8. Tell me about your proudest achievement.



9. What would your ideal manager be / What do you believe makes a great manager.

10. Why do you want to work at?

11. Why should we employ you / What value do you believe you can add?

12. Where do you see yourself in 5 years?

13. Do you have any questions?